

Acceptable Behaviour Agreement

This agreement is made on the **date between** Northumbria Police, Northumberland, Tyne and Wear NHS Foundation Trust (the Trust/NTW), **and:**

Name:

Of:

Address:

and is supported by ?? (Housing association or another agency)

????????? **Agrees** the following in respect of his future conduct:

1. **NOT** to turn up at ????????unannounced or **without** phoning prior to arranging a visit
2. **NOT** to discuss issues regarding other staff members unless with either the Team Leader or Locality Manager
3. **NOT** to be abusive or harass staff, either in person or over the telephone
4. **NOT** to use foul or abusive language or bullying behaviour in front of staff, residents and other visitors
5. **NOT** to discuss confidential or private information about ????????, or ?????? care in public and in a manner likely to cause concern
6. **NOT** to accuse staff of theft or wrong-doing unless with either the Team Leader or Locality Manager

As part of the agreement:

We will ensure that you have the opportunity to discuss any concerns you have in relation to?????care arrangements or issues with any services provided and you will be able to have these discussions with a Senior Member of Staff at a mutually convenient time in private.

Furthermore ????????? also agrees that he will not act in a manner that causes or is likely to cause harassment, alarm or distress to one or more persons living in the same household.

Breach

If ?????????? breaches this agreement and is involved in further incidents, the Trust will consider refusing further visits.

This agreement is made today date and will be monitored until the agreement expires on date.

Declaration

I confirm that I understand the meaning of this agreement and that the consequences of breach of the agreement have been explained to me.

Signed (Participant)	
Date	
Signed (Northumberland, Tyne and Wear NHS Foundation Trust)	
Date	

Witnessed

Signed (Police Officer)	
Date	
Signed (Third Agency Involvement)	
Date	