

Facilities on Rosewood Ward

Patient and Carer Information

Shining a light on the future



Welcome to Rosewood Ward

We hope you will be as comfortable as possible during your stay.

The aim of this leaflet is to provide you, your carers, relatives and friends with information about what you can expect during your stay. We hope that this information will reassure and answer questions that you may have and help you to settle into the ward.

If you have any concerns please remember the staff are here to help you and will be happy to answer any questions you may have about your care.

If you feel we have missed anything please let us know so we can make improvements.

Rosewood Ward
Hopewood Park
Waterworks Road
Ryhope
Sunderland
SR2 0NB

Ward Tel: 0191 566 7260
Patients payphone: 0191 521 1397

Introduction

Rosewood Ward is situated at the bottom of the drive leading to Hopewood Park and is part of the Grove complex.

Rosewood is a mixed gender ward. However to support privacy and dignity the sleeping areas are separated into male and female areas and consist of 4 bedded dormitories and single rooms.

The ward is built on one level and is easily accessible.

Accommodation

Facilities on the ward include a large lounge and two smaller lounges. There is large dining area which is also used for visiting during allocated visiting times.

Female patients have access to a single sex quiet area.

Bedrooms

Sleeping areas are separate, and have direct access to single gender toilet and washing areas. You will be allocated a sleeping area according to your individual needs.

Bathrooms

All toilet and washing facilities, with the exception of fully assisted areas, are for single sex use.

You will have direct access to single gender toilet and washing facilities. There are also disabled toilet and bathroom facilities on the ward, including an assisted bath.

Kitchen

There is a ward kitchen which is supervised by staff at all times. Hot and cold drinks are available for patients whenever required.

Garden

The ward has direct access to a spacious internal garden. There is seating available.

Telephone

You can make and receive telephone calls in private and you may bring in a mobile phone if you wish.

TV/music

There is a TV with DVD player situated in the main lounge and a TV in both of the smaller lounges. Each lounge also has a radio and CD player for your use.

Money and valuables

We advise you not to bring cash or valuables with you whenever possible. However there is access to a patient's bank for safekeeping of valuables or cash.

There is a safe in your wardrobe where you may keep items of value however the Trust accepts no responsibility for items of value which are not handed in for safe keeping.

Clothing and laundry

We encourage you to wear your own clothing as normal when you come into hospital.

As part of your treatment you may be encouraged to do your washing as part of your care plan. However for most patients we encourage relatives to take clothing home to be washed. All clothing is left in the bottom of patients wardrobes for relatives to collect.

Staff

For the benefit of patients, carers and visitors, all staff are identified by name, job title and photograph on a ward identification board at the entrance of the ward.

Alarms

There is an alarm on the front door to let staff know people are entering and leaving the ward. The patient alarm system is portable and alarms are supplied by staff.

Call buttons are available in the assisted bathrooms and bedrooms.

Fire alarms

Fire alarms are tested on Rosewood every Monday morning.

Visiting

Visiting times are clearly displayed on the ward and detailed in the ward information leaflet. You should avoid visiting at breakfast, lunch or dinner times, this will ensure staff have time to support patients with their meals.

The ward has a room available for patients to receive visits from children.

Health information

Information leaflets about relevant mental and physical health problems are available, please ask a member of staff.



Follow us
@ntwnhs

Further information about the content, reference sources or production of this leaflet can be obtained from the Patient Information Centre.

This information can be made available in a range of formats on request (eg Braille, audio, larger print, easy read, BSL or other languages). Please contact the Patient Information Centre
Tel: 0191 223 2545

Published by the Patient Information Centre
2015 Copyright, Northumberland, Tyne and Wear NHS
Foundation Trust

Ref, PIC/580/0515 May 2015 V3

www.ntw.nhs.uk/pic Tel: 0191 223 2545

Review date 2018

