

# **The Kolvin Service**

Adolescent Forensic Service Provision into Aycliffe and Kyloe House Secure Children's Homes (SCHs)

Information for professionals and families

With YOU in mind

#### The Kolvin Service is an adolescent forensic mental health service that provides services for young people within two Secure Children's Homes (SCHs) in the North East of England. These SCHs are Aycliffe Secure Centre and Kyloe House.

The Kolvin Service is part of wider provision of children and young people's forensic mental health services delivered by Cumbria Northumberland, Tyne and Wear NHS Foundation Trust (CNTW).

The aim of the Kolvin Service provision within the two SCHs is to ensure that young people are provided with specialist formulation, assessment and interventions responsive to their presenting needs.

The Kolvin Service multi-disciplinary team includes specialist input from psychologists, psychiatry, nursing staff, occupational therapy and speech and language professionals.

The Kolvin Service works collaboratively with multi-disciplinary agencies involved in the young person's care. These disciplines include the SCH senior management team, residential team, education team, physical health team, substance misuse team, advocacy services and various other agencies that work within the setting.

The Kolvin Service also works collaboratively with Local Authority (LA) teams designated to the young people. The Kolvin Service ensures involvement of the young people in their care and liaises with carers and families to inform assessment, treatment and transitions.



### **SECURE STAIRS Framework**

The SECURE STAIRS framework is a trauma-informed whole system approach to integrated care within the Children and Young People's Secure Estate (CYPSE).

It draws from trauma systems therapy, Sanctuary Model, Enabling Environments (EE) initiatives and Psychologically Informed Planned Environments (PIPEs).

#### The SECURE STAIRS objectives include:

- (i) Integrated and consistency of care;
- (ii) Staff trained and supported in SECURE STAIRS whole-system model;
- (iii) Comprehensive formulation for each young person;
- (iv) Development of individual goals for each young person;
- (v) Intervention pathways responsive to the young person's needs
- (vi) Develop an evidence base to support evaluation

The Kolvin Service collaboratively leads on implementation of the Secure Stairs framework within both SCHs. This role involves development of a Secure Stairs local implementation team that involves senior management, case workers, education, physical health, substance misuse team and senior clinicians from the Kolvin Service.

The Kolvin Service operates Monday-Friday between the hours of 9am and 5pm; we do not provide emergency psychiatric cover.

If an emergency psychiatric opinion is required outside of these working hours please contact your local children and young people's crisis team.



## What if I have a comment, suggestion, compliment or complaint about the service ?

If you would like to make a comment, suggestion, compliment or complaint we would ask that you contact us in the first instance.

- You can request to speak with a member of staff
- You can complete a feedback form which is available from the Trust

• You can complete a feedback form electronically by visiting the Trust's website www.cntw.nhs.uk (click on the 'contact us' tab) or telephone our complaints department on 0191 245 6674

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